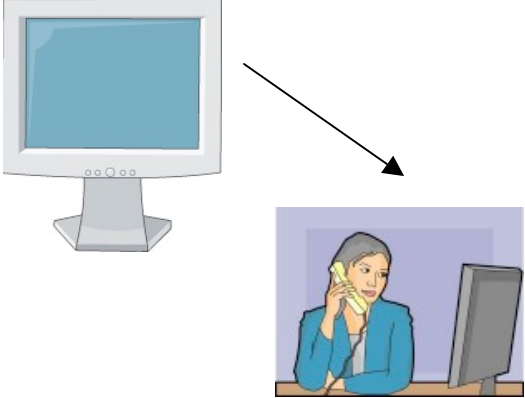
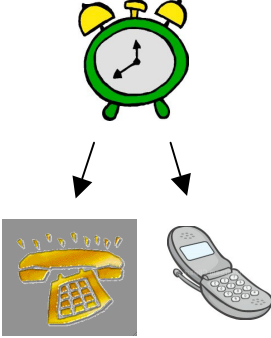




Telephone Reassurance and Support

(www.magnoliaprime.com)

1. Call Initiator Decides to Make Call	2. Call Initiator Sets Up Call that Goes in Queue	3. System Delivers Call as Scheduled	4. Call Delivered and Recipient Replies	5. Call Initiator Receives Reply and Notification
<div data-bbox="121 545 344 847" style="border: 1px solid black; padding: 5px; background-color: #e0f2f1;"> <p>Health Care Provider or Adult Caregiver</p> </div>				
	<div style="background-color: #ffe0b2; padding: 10px;"> <p>Web browser:</p> <ul style="list-style-type: none"> - Who and which phone numbers? - Delivery date/time range? - Notify who and how after delivery? - New or existing message? <p>Telephone: record message in <i>voice familiar</i> to recipient</p> </div>	<div style="background-color: #ffe0b2; padding: 10px;"> <p><i>Repeated</i> until answered, attempted call max reached or call queue expired</p> </div>	<div style="background-color: #ffe0b2; padding: 10px;"> <p>Call Recipient uses <i>phone</i> to hear message & to record a reply message (option) for Call Initiator</p> </div>	<div style="background-color: #ffe0b2; padding: 10px;"> <p><i>System delivers</i></p> <ul style="list-style-type: none"> - Reply (if answered) - Notification when not answered <i>via phone, fax or email</i> </div>